

Housing Choice Voucher Interest List FAQs

When is the interest list going to open?

Thursday, June 15, 2023, at 10:00 a.m. (PST) and will close Friday, July 14, 2023, at 5:00 p.m. (PST)

Can I bring someone with me to translate?

Yes. You are more than welcome to bring someone to help you. Staff can also reach out to our Language Line to provide assistance in your language.

Where do I apply?

Interest List applications are available online at www.fresnohousing.org/onlineapplication. Apply anywhere internet access is available or on any mobile device.

If you need on-site assistance you can go to the Fresno Housing Central Office located at 1331 Fulton Street, Fresno CA 93721 on the following business days 8 a.m. to 5 p.m.

- June: 6/15, 6/16, 6/20, 6/21, 6/22, 6/26, 6/27, 6/28, 6/29 & 6/30
- July: 7/3, 7/5, 7/6, 7/10, 7/11, 7/12, 7/13 & 7/14

What do I need to do to apply?

Before you can apply, you will need to register and create an online portal account. If you have previously registered, you can log back into your online account.

- **Please Have Access To Your Email Before You Move To The Next Step.**
- **Interest List Applications Are Available Online Through Our Resident Portal At www.fresnohousing.org/onlineapplication.**
- **Paper Applications Will Be Made Available On A Limited Basis Please Contact HCV Applications At (559) 441-2318 Or Log On To Our Webpage At www.fresnohousing.org/contacthcv.**

How long after I apply will I be called or notified?

We cannot estimate how long and there is no guarantee you will be selected. Random lottery draws may be performed throughout the year and/or a final draw will be completed. If you are selected, you will be notified by mail. Interest List Applications not selected in the final draw will be canceled.

* What if I already applied for the Housing Choice Voucher (HCV)/Section 8 program?

All previous interest lists were exhausted. A final draw from our previous interest list was completed on March 30, 2023. If you were not selected, you will need to reapply. You can log back into your existing online portal account and add the 2023 – Housing Choice Voucher list when it opens.

Where do I log into my online account?

Go to www.fresnohousing.org, click on “Applicants”- “Start Application Process” – “Fresno Housing Online Application”

OR you can go to the following link:

www.fresnohousing.org/onlineapplication.

Applicant Login & Registration – Enter the Email and Password you created at the time you completed your registration.

What are the income limits for the Housing Choice Voucher (Section 8) Program?

The 2023 income limits are posted on our website at:

www.fresnohousing.org/hcv

- Scroll Down To Income Limits | 2023
- Click On “View”

Housing Choice Voucher Interest List FAQs continued

What if I do not have a social security number?

In order to be eligible for assistance, there must be at least one household member that has legal residency. For the purpose of applying, you may enter all 9's for the social security number for the head of household, co-head, and/or spouse. Eligibility for all members will be confirmed if selected.

What is a preference and do I qualify?

Remember to check the box(es) and tell us if you qualify for a preference. Preferences are used as points and are used for eligibility when selecting applicants from the interest list, along with the lottery draw. Please select any that apply to your situation. We do verify all preferences selected. If we are unable to verify a preference, those points will be removed from your Interest List application. Go to www.fresnohousing.org/preferences for more information on preferences.

What if my preference(s) change?

You may log back into your account and update your preference(s).

Reasonable Accommodation ✎

If you require a reasonable accommodation due to a disability call (559) 441-2318.

Helpline info

Call (559) 441-2318 or email

applicantportal@fresnohousing.org

What if I don't have an Email address?

If you do not have an email address, one may be obtained by visiting one of several free email providers, including Gmail.com, Hotmail.com, or Yahoo.com. You need an email address in order to register to apply. Once you have registered and provided your contact details, you will be able to begin completing your Interest List Application. Keep the email address to check the status of your Interest List Application. For assistance, please call (559) 441-2318

What do I need to log back into my online account?

Please call (559) 441-2318 or email applicantportal@fresnohousing.org for help logging in. We will need to verify the head of household's social security number, mailing address, and date of birth before confirming any information.

What if I forgot my password?

From the Applicant Login & Registration page, click on "Forgot Password" link under the "Login" button and follow the instructions.

How do I check the status of my application?

You may log back into your online account after one week from completing your Interest List Application to check your status.

What if my address changes after I submit my Interest List Application?

After successful completion of submitting a Interest List Application, you may log back into your online account after one week to report changes to your personal information. It is your responsibility to maintain your Interest List Application with current contact information.