

USING AN INTERPRETER

- Face and speak directly to the Deaf or Hard of Hearing person.
- Do not use phrases such as “Tell him” or “Please explain to her.”
- Speak at your normal pace. The interpreter will let you know to slow down, if needed.
- Make sure that the room has enough lighting for the Deaf person to see the interpreter clearly and vice versa.
- Understand that the interpreter will not censor the information.
- Avoid personal conversations with the interpreter.
- Allow time for the interpreter to interpret what you say and for the Deaf person to respond.
- If you need interpreting services, please contact Interpreting Services of Central California at 559-225-3382 or e-mail interpreting@dhhsc.org. For emergencies, contact 559-375-0902.

EYE CONTACT & POSITION

