

Interpreting Services of Central California

A division of
Deaf and Hard of Hearing Service Center



Empowering the Deaf Community
Through Service and Communication
Access

We provide professional sign language interpreting services using the most highly qualified, certified, and experienced interpreters available to facilitate communication between Deaf and hearing people. Our interpreters abide by the Registry of Interpreters for the Deaf (RID) Code of Professional Conduct.

Interpreting services can be utilized in a variety of ways. Some common settings are medical visits, conferences, and public meetings. Within our offices, we also provide phone interpreting, document translation, and DeafBlind interpreting services.

5340 N. Fresno Street

Fresno, CA 93710

(559) 225-3382 Voice

(559) 375-0902 Emergency Cell

(559) 221-8224 Fax

Interpreting@dhhsc.org

Requesting a Sign Language Interpreter

We have a standard one to two hour minimum for interpreting services depending on the location and contract. After the initial first or second hour, time is billed in half-hour increments. Mileage fees are charged per mile round trip for out-of-town assignments. Contact us for a current fee schedule. For assignments lasting two hours or longer, two interpreters may be scheduled, depending on the situation. "NO-SHOWS" (appointments rescheduled, canceled, or consumer does not show up) are billed as completed assignments, unless we are notified of cancellation/changes 24 hours in advance.

Requests for interpreting services need to be directed to the Interpreting Coordinator one to two weeks prior to the assignment, if possible. Please be prepared to provide the following information:

- Time, date, and location of the assignment
- Names of people involved, both Deaf and hearing
- Name and phone number of contact person
- Purpose of assignment (medical, interview, etc.)
- Name and address of the agency/person responsible for payment

Americans with Disabilities Act

The ADA section 36.303 "Auxiliary Aids and Services" states all public and private agencies are responsible for providing effective communication, including interpreting services, to ensure equal access for their clients. It is illegal to require a Deaf or Hard of Hearing individual to bring an interpreter. It is the responsibility of the requestor to arrange for payment of interpreting services prior to the assignment date.

For more info, contact the ADA hotline at 1-800-514-0301 or visit www.ada.gov.

Small businesses earning \$1 million or less, or having no more than 30 full-time employees in the prior year, may be eligible for a Disability Access Credit.

For more info, see the IRS tax form 8826 online at www.irs.gov.