

Transcript for ADA Action Plan Video

Hi. I am Susan Coulter with Deaf and Hard of Hearing Service Center and also the chairperson for the City of Fresno Disability Advisory Commission. I'm here to let you know that the City of Fresno is now going through a five year re-evaluation of their services, policies, programs, and activities to ensure they are accessible to people with disabilities. This includes people who are Deaf, hard of hearing, blind, use a wheelchair and other disabilities. The Americans with Disabilities Act states that all services must be accessible to people with disabilities. The City of Fresno looks for barriers and ways to break down those barriers. Maybe you are wondering what services you may use with the City of Fresno. FAX bus, maybe you go into City Hall and you need to communicate with someone in a department, the police department, the airport, etc. Think about what services you use under the City of Fresno. Through the evaluation, the City sets up goals that are called an action plan. There are goals for changes or additions to happen in the next five years. Maybe for example, a Deaf person is watching the Mayor give a press conference to the public, then the City hires an interpreter to sign for the Deaf people. Deaf people watch and can understand the information too. Maybe a person with hearing loss goes into City Hall to a specific department and needs to communicate. The City can buy an UbiDuo which allows for them to communicate via typing. We will have a presentation with Shannon Mulhall, the ADA Coordinator for the City of Fresno. She will present this Wednesday, August 25th at 10:30 am via zoom. Shannon will show goals that have been

set for the next five years. Time will be allowed for you to give feedback, ideas, and suggestions. Also, you can type online on Survey Monkey and provide feedback there too. I want to invite you to please join on Wednesday, August 25th at 10:30 am to watch and see what the City of Fresno plans for the next five years. The flyer will be posted to show you the zoom link and the Survey Monkey link. If you have more questions, you are welcome to contact me. Thank you.