

DOs and DON'Ts for use of C/DI

- DO use a C/DI if the appointment or session is life-altering, complex, and/or requires very personal or lengthy information/history from the Deaf person. You want to make sure the Deaf person is fully engaged in the process and makes all the decisions, not you.
- DO provide as much information about the appointment or session in advance as possible so the C/DI can be as prepared as possible.
- DO talk/make eye contact directly with the Deaf person.
- DO make sure your message is clear and concise, not jumbled or off track.
- DON'T mumble or over-enunciate words/signs.
- DON'T ask the interpreter to explain what the Deaf person is saying. Ask the Deaf person directly to clarify or repeat the information.
- DON'T look at other people or look around the room during the conversation.
- DON'T refer to the Deaf individual as a third person.

For more information, please contact:

Kimberly Glenn, Interpreter Coordinator

559-225-3382

559-375-0902 (Emergency & After Hours)

interpreting@dhhsc.org

559-225-3323 Voice

559-578-4117 VP

resources@dhhsc.org

Additional resource:

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