

If you feel your rights to equal access have been violated, please ask DHHSC for free advocacy services.

If you wish to file a complaint in regards to Section 504 or ADA Title II or III, DHHSC staff can assist you, or contact U.S. Department of Justice at (800) 514-0301 (V), (800) 514-0383 (TTY), or visit [www.ada.gov](http://www.ada.gov) .

For violations of Section 501 or ADA Title I in regards to employment discrimination, please contact your nearest DHHSC office or the EEOC at (800) 669-4000 (V) or (800) 669-6820 (TTY).

For violations regarding Fair Employment and Housing or California Government Code § 11135, please contact DHHSC or DFEH (800) 884-1684.

VRI is permitted only if it provides clear, easily understood communication free from freezing, on a large enough monitor with sharp images.

Signal or Hearing Dogs, professionally trained or trained by you, are permitted in no-pets housing, businesses, government agencies, and social services, including hospitals and doctor's offices, because they are service dogs, not pets. Banning service dogs, other than in kitchens and surgical areas, is a violation of the ADA.

Law enforcement may communicate with you by writing notes or gesturing during traffic stops or simple encounters. If you are questioned, arrested, or the communication becomes more complex, law enforcement is required under ADA Title II to provide effective communication. DO NOT communicate with law enforcement unless you understand everything you are told during questioning or arrest procedures. YOU HAVE THE RIGHT TO AN ATTORNEY. Ask for one. If you cannot afford an attorney, one will be provided at no cost. You have the right to not communicate with police until you have your attorney present and when effective communication is being provided.

For more information or advocacy, contact your local DHHSC office. Please visit [www.dhhsc.org](http://www.dhhsc.org) or call our Fresno HQ office (559) 225-3323 (V) or (559) 578-4117 (VP), Merced Outreach office (209) 230-9910 (VP), Central Coast Outreach office (831) 240-4020 (VP), or South Valley Outreach office (559) 697-0321 (VP).