

- Hello Everyone -

Due to the rising concerns relating to coronavirus and local colleges, universities, and schools closing around us, DHHSC as a whole wants to take steps to protect staff while providing continuation of services. What this means is that we will continue providing services as usual but from home. For the next two weeks, starting Monday, March 16th to Friday, March 27th, we will work from home while continuing to provide services via videophone (VP), text, Facetime (FT), email, etc. and we will continue home and school visits as long as clients and students are not sick. If the client is sick, we will continue services over VP or through another communication medium. Protecting everyone's health is of utmost importance to us.

Interpreters will still be dispatched to assignments and staff will continue their home and school visits as usual, depending on which schools are still open. Our goal is to continue providing services while minimizing face-to-face interactions and large group gatherings.

All events and workshops have been cancelled for the next two weeks, including Family Day that was scheduled for March 28th, plus no activities at any of our four offices.

For those needing services but already have a Client Services Specialist, please contact them through our DHHSC work email or leave a signmail message because your message will be automatically sent to their work email. If you need information or resources, please call 559-225-3323 (V) or (559) 578-4117 (VP) and the calls will be forwarded to Colleen Colleti, our Administrative Assistant or Cathy Murphy, our Accounting Assistant/Resource Specialist. Also, please email Resources@dhhsc.org and your message will be forwarded to the right staff.

We will ensure we follow up with you as soon as possible once we receive your message. Customer service continues to be of primary importance to us.

For interpreting services, please continue to call the emergency phone number: (559) 375-0902 or email interpreting@dhhsc.org.

We want everyone to stay healthy and well, and we look forward to when we reopen on Monday, March 30th. We will also keep you posted of updates via community emails and social media platforms.

If you have any questions, you can contact Alexander Sanborn at alexanders@dhhsc.org.

- DHHSC Management -