

ADA

AMERICANS WITH DISABILITIES ACT

Deaf and Hard of Hearing Communication Access

Americans with Disabilities Act and 504 Rehabilitation Act were both enacted to provide equal access to buildings and services, which means “effective communication” for the Deaf and Hard of Hearing.

Why Access is Important?

Avoiding lawsuits and monetary penalties, and acknowledging preferred communication styles.

Myths of Communicating with the Deaf and Hard of Hearing

- The Deaf communicate by reading lips.
- I only need to provide paper and a pencil/pen or provide written handouts.
- All I need to do is just raise my voice if the client is Hard of Hearing.
- We can provide an ASL interpreter, but we are not responsible for paying for the services or any accommodations.