

**CALIFORNIA
DIRECTORY
OF
RESOURCE
INFORMATION
FOR PEOPLE
WHO ARE DEAF
AND
HARD OF HEARING**



This directory is designed to provide information about the many resources available to deaf and hard of hearing people in California. We hope this directory will help you begin your search to find the right service, product, or organization to meet your needs.

AMERICAN SOCIETY FOR DEAF CHILDREN

3820 Hartzdale Dr,
Camp Hill, PA 17011-7809
Voice: (717) 703-0073
Voice/TTY: (866) 895-4206
Toll Free: (800) 942-2732
Fax: (717) 909-5599
Internet Website: <http://www.deafchildren.org>
Publication: Endeavor
Organization providing information, encouragement, and support to families with children who are deaf or hard of hearing.

AMERICAN TINNITUS ASSOCIATION

P.O. Box 5
Portland, OR 92707-0005
Voice: (503) 248-9985
Toll Free: (800) 634-8978
Fax: (503) 248-0024
E-mail: tinnitus@ata.org
Internet Website: <http://www.ata.org>
Publication: Tinnitus Today
Organization that provides information about tinnitus, referrals to local hearing professionals and support groups (nationwide), funds scientific research related to tinnitus, and conducts workshops for professionals.

ASSOCIATION OF LATE-DEAFENED ADULTS

8038 Macintosh Lane
Rockford, IL 61107-5300
Voice/TTY: (815) 332-1515
Toll Free (Voice/TTY): (866) 402-2532
Internet Website: <http://www.alda.org>
Publication: ALDA News
Resource and information center for adults who are late-deafened; focuses on increasing public awareness of the special needs of adults who are late-deafened.

AT NETWORK

1029 J St., Suite 120
Sacramento, CA 95814-2495
Voice: (916) 325-1690
TTY: (916) 325-1695
Fax: (916) 325-1699
E-mail: info@atnet.org
Internet Website: <http://www.atnet.org>
Organization that makes assistive technology accessible to people with disabilities. Services include information and referral, funding for assistive technology, advocacy and training.

CALIFORNIA ASSOCIATION OF THE DEAF

529 Las Tunas Drive
Arcadia, CA 91007-8426
Voice: (626) 445-2259
TTY: (626) 445-0875
Fax: (626) 445-3528
Internet Website: <http://www.cad1906.org>
Publication: The Deaf Californian
Consumer organization advocating equal access by individuals who are deaf and hard of hearing in the areas of education, employment, telecommunications and rehabilitation. Certifies interpreters. Local chapters are located statewide.

CALIFORNIA CENTER FOR LAW AND THE DEAF

14895 E. 14th Street, Suite 220
San Leandro, CA 94578-2935
Voice/TTY: (510) 483-0922
Toll Free (Voice/TTY): (877) 332-3529
Fax: (510) 483-0967
E-mail: calclad@deaflaw.org
Internet Website: <http://www.deaflaw.org>
Organization providing legal services and education for California's deaf and hard of hearing communities.

CALIFORNIA DEPARTMENT OF CONSUMER AFFAIRS

Board of Guide Dogs for the Blind
400 R St., Suite 5100-A
Sacramento, CA 95814
Voice: (916) 324-9328
E-mail: guidedogboard@dca.ca.gov
Internet Website: <http://www.dca.ca.gov/guidedogboard/>
State government agency that issues licenses to guide dog schools and instructors.

CALIFORNIA DEPARTMENT OF EDUCATION

State Special Schools Division
Deaf and Hard of Hearing Programs
1430 N St.
Sacramento, CA 95814-5901
Voice/TTY: (916) 327-3868
E-mail: nsager@cde.ca.gov
Internet Website: <http://www.cde.ca.gov/sp/ss/dh/>
State government agency that provides technical assistance to and monitoring of local educational agency programs serving deaf and hard of hearing students.

CALIFORNIA DEPARTMENT OF REHABILITATION (DOR)

Services for the Deaf and Hard of Hearing
2000 Evergreen Street
Sacramento, CA 95815-3896
Voice: (916) 263-8938
TTY: (916) 263-7481
E-mail: dhhs@dor.ca.gov
Internet Website: <http://www.dor.ca.gov/ssd/deafser.htm>
State government agency whose Services for the Deaf and Hard of Hearing Section provides expertise and support to consumers and rehabilitation counselors in the field. Section staff develops, implements, and coordinates specialized rehabilitation programs designed to serve the unique needs of consumers with a wide range of hearing impairments. The staff participates in district service evaluations through its review of consumer cases, assists individual counselors, as requested, in effective case management, and trains the staff of the Department in improving the delivery of services to this population.

CALIFORNIA DEPARTMENT OF SOCIAL SERVICES

State government agency that administers the Assistance Dog Special Allowance (ADSA) Program and the Deaf Access Program (DAP).

Assistance Dog Special Allowance Program

744 P Street, M.S. 6-94
Sacramento, CA 95814

Voice: (916) 657-2628

TTY: (916) 651-6248

Fax: (916) 653-4001

E-mail: ADSAUser@dss.ca.gov

Internet Website:

http://www.dss.cahwnet.gov/cdssweb/Assistance_184.htm

The ADSA program provides a monthly payment to eligible persons who use a guide, signal, or service dog to help them with needs related to their physical disabilities. The allowance is to help pay the costs of food, grooming, and health care for the dogs.

Deaf Access Program (DAP)

744 P Street, M.S. 6-91

Sacramento, CA 95814

Voice: (916) 653-8320

TTY: (916) 653-7651

Fax: (916) 653-4001

E-mail: deaf.access@dss.ca.gov

Internet Website:

http://www.dss.cahwnet.gov/cdssweb/OfficeofDe_189.htm

Publications: California Directory of Resource Information for People Who are Deaf and Hard of Hearing; American Sign Language - Signs for Work; Communication Guide for Field Officers; and Basic Medical Sign Language.

The DAP is a state program, created in 1980, to assure that state and local government programs are routinely adapted to meet the communication needs of deaf and hard of hearing persons. The DAP contracts with a statewide network of eight private, nonprofit corporations to deliver the following mandated services: communication services; counseling; advocacy services; independent living skills instruction; job development and placement; information and referral; and community education.

CALIFORNIA EMPLOYMENT DEVELOPMENT DEPARTMENT (EDD)

Deaf and Hard of Hearing Program

800 Capitol Mall, Labor Division, MIC 41

Sacramento, CA 95814

Voice: (916) 654-8055

TTY: (916) 654-9820

Internet Website:

<http://www.edd.cahwnet.gov/eddpwd.htm>

State government agency that administers the Deaf and Hard of Hearing Program in 16 EDD Job Service Offices throughout the State. Services include interpretive services, counseling, job search training, job development, job referral, and placement. Services are available in the following EDD office locations: Anaheim, Campbell, Crenshaw, Fremont, Norwalk, Oakland, Oceanside, Pacoima, Rancho Cucamonga, Riverside, Roseville, Sacramento, San Diego, San Francisco, Santa Ana, and West Covina. EDD offices are listed in your local telephone book under "State Government."

CALIFORNIA GOVERNOR'S COMMITTEE ON EMPLOYMENT OF PEOPLE WITH DISABILITIES

800 Capitol Mall, MIC 41

Sacramento, CA 94814-4807

Voice: (916) 654-8055

TTY: (916) 654-9820

Toll Free: (800) 695-0350

Fax: (916) 654-9821

Internet Website:

<http://www.disabilityemployment.org/>

Committee that promotes employment of persons in California who have disabilities. Services include technical assistance to employers and employees, development and dissemination of public education materials, formal recognition of outstanding contributions that increase employment opportunities, and coordination of other special programs to eliminate barriers to employment. The Committee also created and administers the California Youth Leadership Forum for students with disabilities, the Hal-Connolly Scholar-Athlete Awards Scholarship, and the Learning Disability Scholarship for college freshmen.

CALIFORNIA SCHOOL FOR THE DEAF, FREMONT

39350 Gallaudet Drive

Fremont, CA 94538-2308

Voice/TTY: (510) 794-3707

Fax: (510) 794-2577

Internet Website: <http://www.csdf.k12.ca.us/>

The California School for the Deaf (CSD) has an international reputation for its high quality educational program and for enhancing the esteem of children who are deaf. CSD is a fully accredited, state-funded school for students who are deaf and hard of hearing living in northern California. It provides an educational program, at no cost, that is specifically designed for visual learners. American Sign Language is the language of instruction; speech/auditory training is available for students.

CALIFORNIA SCHOOL FOR THE DEAF, RIVERSIDE

3044 Horace Street

Riverside, CA 92506-4420

Voice/TTY: (951) 782-6500

Internet website: <http://csdr-cde.ca.gov/>

A residential school for children ages 3-21 years, offering a complete academic and vocational program, with emphasis on language acquisition; prepares students for self-supporting and independent lives. Has a unit for students with multiple disabilities.

CALIFORNIA STATE LIBRARY

P.O. Box 942837

Sacramento, CA 94237

Voice: (916) 654-0261

TTY: (916) 653-0692

Fax: (916) 654-0241

Internet Website: <http://www.library.ca.gov/>

State agency that provides brief answers to questions, photocopies of printed materials (up to 20 pages), and information on borrowing books from local libraries. The State Library maintains law records, California's legislative history, extensive information on the availability of public and private grants, and other government related information.

CANINE COMPANIONS FOR INDEPENDENCE

National Headquarters and Northwest Regional Center

P.O. Box 446

Santa Rosa, CA 95402-0446

Voice: (707) 577-1700

TTY: (707) 577-1756

Fax: (707) 577-1711

Southwest Regional Center

124 Rancho del Oro Drive

Oceanside, CA 92057

Voice: (760) 901-4300

TTY: (760) 901-4326

Fax: (760) 901-4350

Internet Website:

<http://www.caninecompanions.org/>

Organization that trains and places signal dogs with individuals who are deaf and hard of hearing.

CANINE SUPPORT TEAMS

Southern California Office

P.O. Box 891767

Temecula, CA 92589-1767

Voice: (951) 301-3625

Fax: (951) 301-3605

E-mail: cstmmain@aol.com

Internet Website:

<http://www.caninesupportteams.org/>

Organization that provides specially trained dogs for people with disabilities other than blindness; trains service dogs, including signal dogs, and places them with individuals who are deaf or hard of hearing.

CENTER ON DEAFNESS INLAND EMPIRE (CODIE)

3576 Arlington Ave., Suite 211

Riverside, CA 92506-3986

Voice: (951) 275-5000

TTY: (951) 275-0640

Fax: (951) 275-5065

E-mail: zbayarsky@codie.org

Internet Website: <http://www.codie.org/>

CODIE is a community service agency that promotes independence, access, and equality for people who are deaf and hard of hearing through direct services. These services include communication services; counseling; advocacy services; independent living skills instruction; job development and placement; information and referral; and community education. Serves clients residing in Inyo, Mono, Riverside and San Bernardino counties.

Contact agency for locations of nearest branch offices.

DEAF AND DISABLED TELECOMMUNICATIONS PROGRAM

Voice: (877) 546-7414

TTY: (800) 867-4323

Fax: (510) 302-1131

E-mail: consumeraffairs@ddtp.org

Internet website: <http://www.ddtp.org>

The Deaf and Disabled Telecommunications Program (DDTP) is a public program mandated by the California State legislature and administered by the California Public Utilities Commission. The DDTP has two components: the California Relay Service, which facilitates telephone communication for the deaf and hard of hearing, and the California Telephone Access Program, which provides assistive telecommunications equipment. Their purpose is to provide access to basic telephone service for Californians who have difficulty using the telephone.

**California Relay Service
California Public Utilities Commission**

505 Van Ness Avenue
Telecommunications Division
San Francisco, California 94102-3214
E-mail: consumeraffairs@ddtp.org
Internet website:
http://www.ddtp.org/california_relay_service/Default.asp

California Relay Service (CRS) provides specially-trained operators to relay telephone conversations back and forth between people who are deaf, hard of hearing, or speech-disabled and all those they wish to communicate with by telephone. CRS is available 24 hours a day, 7 days a week, to assist with calls. You can make as many calls as you wish and talk as long as you like. There is no extra charge to use the relay service. All operator services, including directory assistance, are also available via CRS. Three CRS providers, MCI, Sprint, and Nordia, are available to all CRS users. CRS users can access all three CRS providers in both English and Spanish.

To make a relay call from standard telephone to TTY, dial: 711 or
(800) 735-2922 or
(866) 735-2922 (MCI)
(866) 734-2777 (Nordia)
(888) 877-5379 (Sprint)

To make a relay call from TTY to standard telephone dial: 711 or
(800) 735-2929 or
(866) 735-2929 (MCI)
(866) 734-2888 (Nordia)
(877) 735-2929 (Sprint)

California Telephone Access Program

P.O. Box 30310
Stockton, CA 95213-0310
English Voice: (800) 806-1191
English TTY: (800) 806-4474
Spanish Voice: (800) 949-5650
Spanish TTY: (800) 896-7670
Internet website: <http://www.ddtp.org/CTAP/>
The California Telephone Access Program (CTAP) distributes telecommunications equipment and services to individuals certified as having difficulty using the telephone. CTAP is a California State mandated program, under governance of the California Public Utilities Commission. Equipment and some network services are available at no charge to eligible consumers.

Californians who are deaf, hard of hearing, speech disabled, blind, or who have low vision, cognitive impairments, or restricted mobility, are eligible to receive equipment with certification by a medical doctor, a licensed audiologist, a qualified state agency, or a hearing aid dispenser.

DEAF AND HARD OF HEARING SERVICE CENTER (DHHSC)

Fresno Headquarters
5340 N. Fresno Street
Fresno, CA 93710
Voice: (559) 225-3323
TTY: (559) 225-0415
Fax: (559) 225-0116
E-mail: info@dhhsc.org
Internet Website: <http://www.dhhsc.org/>
Publication: The Deaf Bee
DHHSC is a community service agency that promotes independence, access, and equality for

people who are deaf and hard of hearing through direct services. These services include communication services; counseling; advocacy services; independent living skills instruction; job development and placement; information and referral; and community education. Serves clients residing in Fresno, Kings, Madera, Mariposa, Merced, Monterey, San Benito and Tulare counties. Contact agency for locations of nearest branch offices.

DEAF COMMUNITY SERVICES OF SAN DIEGO (DCS)

3930 Fourth Avenue, Suite 300
San Diego, CA 92103
Voice: (619) 398-2441
TTY: (619) 398-2440
Fax: (619) 398-2444
E-mail: info@dcsosfd.org
Internet Website: <http://www.dcsosfd.org/>
Publication: Deaf San Diegan
DCS is a community service agency that promotes independence, access, and equality for people who are deaf and hard of hearing through direct services. These services include communication services; counseling; advocacy services; independent living skills instruction; job development and placement; information and referral; and community education. Serves clients residing in Imperial and San Diego counties. Contact agency for locations of nearest branch offices.

DEAF COUNSELING, ADVOCACY AND REFERRAL AGENCY (DCARA)

14895 E. 14th Street, Suite 200
San Leandro, CA 94578-2926
Voice: (510) 483-0753
TTY: (510) 483-6914
Fax: (510) 483-1790
Toll Free (Northern California):
Voice: (877) 322-7299
TTY: (877) 322-7288
E-mail: dcara.hq@dcara.org
Internet Website: <http://www.dcara.org/>
Publication: DCARA Deaf Link
DCARA is a community service agency that promotes independence, access, and equality for people who are deaf and hard of hearing through direct services. These services include communication services; counseling; advocacy services; independent living skills instruction; job development and placement; information and referral; and community education. Serves clients residing in Alameda, Contra Costa, Del Norte, Humboldt, Lake, Marin, Mendocino, Napa, San Francisco, San Mateo, Santa Clara, Santa Cruz, Solano and Sonoma counties. Contact agency for locations of nearest branch offices.

THE EAR FOUNDATION

P.O. Box 330867
Nashville, TN 37203-7506
Voice/TTY: (615) 627-2724
Toll Free (Voice/TTY): (800) 545-HEAR
Fax: (615) 627-2728
E-mail: info@earfoundation.org
Internet Website: <http://www.earfoundation.org/>
The goal of the EAR Foundation is to integrate persons who have a hearing loss into the mainstream of society through public awareness and medical education. The Foundation

administers the Meniere's Network, a national network of patient support groups that provides people with the opportunity to share experiences and coping strategies.

GREATER LOS ANGELES AGENCY ON DEAFNESS (GLAD)

2222 La Verna Avenue
Los Angeles, CA 90041-2625
Voice/TTY: (323) 478-8000
Fax: (323) 550-4205
E-mail: info@gladinc.org
Internet Website: <http://www.gladinc.org/>
GLAD is a community service agency that promotes independence, access, and equality for people who are deaf and hard of hearing through direct services. These services include communication services; counseling; advocacy services; independent living skills instruction; job development and placement; information and referral; and community education. Serves clients residing in Kern and Los Angeles counties. Contact agency for locations of nearest branch offices.

HEARING AND SPEECH CENTER OF NORTHERN CALIFORNIA

1234 Divisadero Street
San Francisco, CA 94115-3911
Voice: (415) 921-7658
TTY: (415) 921-8990
Fax: (415) 921-2243
Email: info@hearingspeech.org
Internet Website: <http://www.hearingspeech.org/>
A non-profit organization which helps people who are hard of hearing and deaf, and people with speech/language disorders, to participate fully in their families, schools, workplaces, and communities. It provides a comprehensive network of services, including professional audiology, hearing aid dispensing, assistive listening devices, counseling, outreach and advocacy, speech and language therapy, and youth and community education. It strives to serve all members of the community regardless of ability to pay.

HEARING DOG PROGRAM

The San Francisco Society for the Prevention of Cruelty to Animals (SPCA)
2500 16th Street
San Francisco, CA 94103
Voice: (415) 554-3020
TTY: (415) 554-3022
Fax: (415) 552-7041
E-mail: hearingdog@sfsPCA.org
Internet Website:
http://www.sfsPCA.org/hearing_dogs/index.shtml
A program that trains and places hearing dogs with individuals who are deaf or hard of hearing.

HEARING LOSS ASSOCIATION OF AMERICA

formerly Self Help for Hard of Hearing People (SHHH)
7910 Woodmont Ave., Ste 1200
Bethesda, MD 20814
Voice: (301) 657-2248
TTY: (301) 657-2249
Fax: (301) 913-9413
E-mail: info@hearingloss.org
Internet Website: <http://www.hearingloss.org/>
Publication: Hearing Loss

Educational organization promoting awareness and information about hearing loss, communication, assistive devices, and alternative communication skills through publications, exhibits, and presentations. A directory of local Hearing Loss chapters can be found at:
http://www.hearingloss.org/html/states_and_chapters.html

HOUSE EAR INSTITUTE

2100 W. 3rd Street
Los Angeles, CA 90057-1922
Voice: (213) 483-4431
TTY: (213) 484-2642
Toll Free: (800) 388-8612
Fax: (213) 483-8789
E-mail: info@hei.org
Internet Website: <http://www.hei.org>
Publication: House Calls

Research and educational organization that provides information on hearing and balance disorders.

LAURENT CLERC NATIONAL DEAF EDUCATION CENTER

Publications and Information Dissemination Office
Gallaudet University
KDES PAS-6
800 Florida Avenue, NE
Washington, DC 20002-3695
Voice/TTY: (202) 651-5340
Toll Free (V/TTY): (800) 526-9105
Fax: (202) 651-5708
Internet Website:
<http://clerccenter.gallaudet.edu/Clearinghouse/>

Responds to queries related to children who are deaf or hard of hearing ages 0-21 and performs a number of functions related to information at Gallaudet University's Laurent Clerc National Deaf Education Center. Collaborates with authors from within the Gallaudet community and around the nation to design, produce, and disseminate books, videotapes, periodicals, and other information to children who are deaf or hard of hearing, their families, and the professionals who serve them.

For all queries related to issues of interest to people older than 21, such as sign language, age-related hearing loss, please contact:

Gallaudet University

800 Florida Avenue, NE
Washington, DC 20002-3695
Voice/TTY: (202) 651-5050
Fax: (202) 651-5704
E-mail: public.relations@gallaudet.edu
Internet Website: <http://pr.gallaudet.edu/>

MEDIA ACCESS GROUP AT WGBH

300 E. Magnolia Boulevard
2nd Floor
Burbank, CA 91502
Voice: (818) 562-3344
TTY: (818) 562-1919
Fax: (818) 562-3388
E-mail: access@wgbh.org
Internet Website: <http://main.wgbh.org/wgbh/pages/mag/>
Organization that produces captions for the television and video industries, and offers services, including off-line, real-time, dual-field, dual-language, open captions, and subtitling.

NATIONAL CENTER ON DEAFNESS

California State University, Northridge (CSUN)
18111 Nordhoff Street
Northridge, CA 91330-8267
Resource Center
Voice: (818) 644-2145
TTY: (818) 677-2665
Toll Free: (888) 684-4695
Internet Website: <http://ncod.csun.edu/>
Provides deaf and hard of hearing students at CSUN with communication and support services. The Center is also home of two federal projects: The Western Region Outreach Center and Consortia which provides outreach and technical assistance to postsecondary institutions; and Rights and Responsibilities of Deaf and Hard of Hearing Students, which provides training to students on how to educate postsecondary faculty, staff, and administration on working with students who are deaf and hard of hearing.

NORTHERN CALIFORNIA CENTER ON DEAFNESS (NORCAL)

4708 Roseville Road, Suite 112
North Highlands, CA 95660-5172
Voice/TTY: (916) 349-7500
Fax: (916) 349-7580
E-Mail: info@norcalcenter.org
Internet Website: <http://www.norcalcenter.org/>
NorCal is a community service agency that promotes independence, access, and equality for people who are deaf and hard of hearing through direct services. These services include communication services; counseling; advocacy services; independent living skills instruction; job development and placement; information and referral; and community education. Serves clients residing in Alpine, Amador, Butte, Calaveras, Colusa, El Dorado, Glenn, Lassen, Modoc, Nevada, Placer, Plumas, Sacramento, San Joaquin, Shasta, Sierra, Siskiyou, Stanislaus, Sutter, Tehama, Trinity, Tuolumne, Yolo, and Yuba counties.
Contact agency for locations of nearest branch offices.

OHLONE COLLEGE

Deaf Center
43600 Mission Boulevard
P. O. Box 3909
Fremont, CA 94539-0390
Voice/TTY: (510) 659-6269
Fax: (510) 659-6032
E-mail: deafcenter@ohlone.edu
Internet Website:
http://www.ohlone.edu/instr/div_deaf/
College that provides a comprehensive post-secondary education and training program specifically designed to meet the academic and vocational needs of students who are deaf or hard of hearing. The Gallaudet University Regional Center is located on campus and provides expertise in deafness, education, research, and counseling; and offers programs, workshops and seminars for educators, professionals, and the public.

ORANGE COUNTY DEAF EQUAL ACCESS FOUNDATION (OC-DEAF)

6022 Cerritos Avenue
Cypress, CA 90630-4828
Voice/TTY: (714) 826-9793
Videophone: (714) 952-9386
Fax: (714) 826-9813
Internet Website: <http://www.ocdeaf.org/>
OC-DEAF is a community service agency that promotes independence, access, and equality for people who are deaf and hard of hearing through direct services. These services include communication services; counseling; advocacy services; independent living skills instruction; job development and placement; information and referral; and community education. Serves clients residing in Orange county.

TRI-COUNTY GREATER LOS ANGELES COUNCIL ON DEAFNESS (TRI-COUNTY GLAD)

5550 Telegraph Road, Suite C-3
Ventura, CA 93003-4263
Voice: (805) 644-6322
TTY: (805) 644-6323
Fax: (805) 644-6324
E-mail: jfield@gladinc.org
Internet Website: <http://www.tcglad.org/>
Tri-County GLAD is a community service agency that promotes independence, access, and equality for people who are deaf and hard of hearing through direct services. These services include communication services; counseling; advocacy services; independent living skills instruction; job development and placement; information and referral; and community education; Serves clients residing in San Luis Obispo, Santa Barbara, and Ventura counties.
Contact agency for locations of nearest branch office.

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Office of Deaf Access
744 P Street, M.S. 6-91
Sacramento, CA 95814

**SEND ALL CHANGES OR CORRECTIONS
TO THE ADDRESS ABOVE**

Inclusion in this directory does not necessarily
imply endorsement of the agency or services
by the Office of Deaf Access or the
California Department of Social Services.



**STATE OF CALIFORNIA
HEALTH AND HUMAN SERVICES AGENCY
DEPARTMENT OF SOCIAL SERVICES**